

Try SafeSpace RISK FREE for 30 day

All SafeSpace products come with a 30-day money-back guarantee. If you're not completely happy with the product, return it to us within 30 days for a full refund.

Return Policy for SafeSpace Purchased Directly From Energy Equals Wellness, LLC

We will refund your product within 30 days of the shipping delivery date. The product must be in its original packaging, in "like-new" condition and returned with the receipt. After 30 days, we reserve the right to refuse any refund. A proof of purchase must be provided for every refund or exchange. (invoice, transaction ID, mailing label, etc). Please send the product back with a note explaining why you are returning your purchase.

Return To:

Energy Equals Wellness, LLC
6333 Odana Road Suite 5
Madison, Wisconsin 53719

Refunds

Once we determine that the item is still in new condition, we will issue a credit to the card you originally used for your purchase. We will refund the amount of the order minus the shipping and handling fees. We will refund the amount in the same form of payment originally used for purchase within 7 to 14 business days of receiving your return.

Product Return Shipping

The customer assumes the cost of shipping both ways on returned items. If the product is defective, incorrect or a result of our error, we will pay the return shipping cost and immediately correct the mistake.

Exchanges

Unfortunately, our system does not allow you to exchange products.

Damaged Goods

We take responsibility for goods that were delivered damaged and will immediately reship a new item once the damaged item is returned. We can arrange a pickup or supply you with a prepaid return label.

Back Orders

Although this very rarely occurs, we backorder all Out-of-Stock Items unless otherwise requested.

Cancellation

Orders are processed immediately and sent to our distribution center electronically for shipment. Once an order has been submitted to the warehouse no modifications can be applied to purchase. Unfortunately, we are unable to cancel orders for boxed products.

Incorrect item received

We take responsibility for goods that were delivered damaged and will immediately reship a new item once the damaged item is returned. We can arrange a pickup or supply you with a prepaid return label.

Order Not received

We take responsibility for goods that were not delivered. If the package has been lost in transit we will immediately reship the order. UPS or US mail may be responsible and we follow up with finding the package.